# YOUR COLUMBIA-GREENE/SUNMARK ACCOUNT CONVERSION CHECKLIST

Your Columbia-Greene Credit Union account will officially convert into a Sunmark account on February 1, 2021.

Below are the top 5 actions you need to take (depending on your account), to ensure a smooth transition:

## 1. Update Your Direct Deposit

Beginning February 1, please notify your payroll department of your new account information.

Information you're likely to need to provide includes the following:

- Your social security number
- Sunmark's Routing & Transit Number: 221379824
- Your new Sunmark account number (if depositing into your new Sunmark savings account)
- Your personal MICR number (if depositing into your new Sunmark checking account)

### 2. Activate Your Sunmark Debit Card

As soon as you receive your new Sunmark debit card, you may activate it and establish a new PIN.

You may begin using your new Sunmark debit card on February 1.

Please note, you will not be able to use your Columbia-Greene Credit Union debit card after 11AM on January 29.

## 3. <u>Sign Up for Online Banking & Download the App</u>

Beginning February 1, you can begin using Sunmark's Online and Mobile Banking. You can **log in at**<u>www.sunmark.org</u> by using your new Sunmark account number as your username and the last four digits of your social security number (SSN) as your password. **Don't forget to download our app to your smartphone!** 

# 4. Start Using Your Sunmark Checks

Beginning January 30, checking account holders will need to **begin using their new Sunmark checks**.

Please **safely destroy your Columbia-Greene Credit Union checks**or bring to any Sunmark branch to be shredded securely.

# 5. Make Your First Loan Payments

Here's how to make a payment beginning February 1:

- Mailing a payment to: Sunmark Credit Union, PO Box 16370, Albany, NY 12212-6370
- Visiting any Sunmark branch
- Calling 866-SUNMARK
- Logging into Online Banking
- Paying Online:
   Visit <u>www.sunmark.org</u> and click on "Make a Loan Payment" to get started.

Any automatic payments of Columbia-Greene Credit Union loans will occur as normally scheduled. No action is required.



866-SUNMARK

www.sunmark.org/cgcu

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